



acer

Acer InfoCase Protection Bundle

Empower your school's 1:1 program with one of our protective, durable, snap-on cases. Constructed of lightweight polycarbonate, every case delivers superior protection! The bundle also includes a protection plan for your device to provide additional peace of mind. The Acer InfoCase Protection Bundle will keep your Acer Chromebooks out of the repair shop and in the hands of your students.



Device Protection from InfoCase

- Snap-On Device Protection
- Rugged, Lightweight, Polycarbonate
- Custom Engineered for Each Acer Device to Assure a Precise Fit



Protection Plan from Safeware

- Accidental Damage Coverage
- Mechanical/Electrical Failure Coverage
- No Deductibles or Service Fees
- National Authorized Service Network

W2.WN1AA.295 \$199.99

3 years Safeware ADH RPR coverage & InfoCase rugged snap on shell

W2.WN1AA.296 \$379.99

4 years Safeware ADH RPR coverage & InfoCase rugged snap on shell

Note: Exclusions and limitations apply. See Terms and Conditions for complete coverage details including exclusions, limitations and providers. Terms and Conditions available upon request.

PROTECTION PLAN SUMMARY TERMS AND CONDITIONS

REPAIR PLAN: If you purchased a Repair Plan, in the event of a covered claim, we will furnish labor and/or parts required to repair the mechanical or electrical Failure of your Product. Non-original manufacturer's parts of like kind and quality may be used if the original manufacturer's parts are unavailable. In lieu of repairing the Product, We reserve the right, at Our sole discretion, to replace Your Product with a Product of equal or similar features and functionality. If your Product is replaced, we will have no further obligation to repair or replace your Product and you will not be entitled to make any further claims under this Plan. If You purchased the "Premium Repair Plan" (as shown on Your Declaration Page or Invoice or sales receipt), coverage under this Plan will continue on the replaced product throughout the Term of the Plan. Technological advances may result in a replacement product with a lower selling price than Your original Product. No refunds will be made based on the replacement product cost difference. If the Product is not repairable and a replacement product is not available, we will refund up to the Product purchase price, excluding taxes and less claims paid, if any, and this Plan will be fulfilled and all obligations satisfied. Under the Repair Plan, should repair parts become unavailable because a manufacturer has gone out of business, if a manufacturer no longer provides Product support or all parts sources have been exhausted, the Obligor and the Administrator shall be excused from performance hereunder and you shall receive a full refund of the purchase price paid by you for the Plan. In no event shall the Obligor or Administrator be liable for any damages as a result of the unavailability of repair parts. You may be required to ship or deliver the defective Product prior to receiving reimbursement or a replacement product. The Administrator and Obligor own all parts removed from repaired products or complete units replaced in their entirety.

ADDITIONAL COVERAGES: Accidental Damage from Handling Coverage (ADH Coverage): If purchased, ADH Coverage augments Your Plan by providing protection against sudden and unforeseen accidental damage to Your Product, provided such damage was in the course of regular use of the Product by You, subject to the exclusions below. ADH Coverage does not provide protection against wear and tear, theft, mysterious disappearance, misplacement, viruses, reckless, abusive, willful or intentional conduct associated with handling and use of the Product, cosmetic damage and/or other damage that does not affect unit functionality, or damage caused during shipment between You and Our service providers. If protective items such as covers, carrying cases or pouches, etc. were provided or made available for use with Your Product, it is expected that You will continually use these accessories for protection against damage to Your Product. "Abuse" is defined as Your intentional non-utilization of protective items during the use of Your Product, or Your treatment of the Product(s) in a harmful, injurious or offensive manner that may result in its damage. Any resultant damage from this type of treatment is NOT covered by ADH Coverage.

ADDITIONAL BENEFITS TO YOUR PLAN:

1. POWER SURGE PROTECTION: This Plan also covers the Failure of Your Product resulting from a power surge caused by lightning or power outage while Your Product is properly connected to a surge protector approved by the Underwriter's Laboratory. POWER SURGE DOES NOT COVER DAMAGES CAUSED BY IMPROPER INSTALLATION OR CONNECTION TO AN INCORRECT POWER SOURCE.

2. NO LEMON GUARANTEE: If We have completed three (3) service repairs for the same problem on an individual component of Your Product, which first began after the manufacturer's warranty period had expired ("Qualifying Service Repairs"), and if that Product component requires a fourth (4th) repair for the identical problem as determined by Us, We reserve the right to replace Your Product with one of like kind and quality, not to exceed the original Product purchase price excluding shipping, handling, and taxes. Once a Product is replaced, then this Plan is considered fulfilled and We shall have no further obligation to provide service under this Plan. (This limitation is not applicable if you purchased a Premium Replacement Plan.) Preventative maintenance checks, cleaning, Product diagnosis, customer education, accessory repairs/replacements, computer software related problems, and any unauthorized repairs done outside of the USA are not considered repairs for the purposes of this NO LEMON GUARANTEE. Repair services performed while Your Product is under the manufacturer's warranty are not consider Qualifying Service Repairs for purposes of the No Lemon Guarantee.

DEDUCTIBLE: There is no deductible for this coverage.

LIMIT OF LIABILITY: The limit of liability under this Plan is the lesser of (1) the Product purchase price as shown on the Declaration Page, Invoice or sales receipt, (excluding sales tax and delivery costs) or (2) the cost of authorized repairs for the Product or (3) the replacement cost of the Product with a product with equal or similar features and functionality or (4) reimbursement for the cost of authorized repairs or replacement. Unless the Plan You purchased is a "Premium Replacement Plan" as noted on the Declarations Page of this Plan, Your Invoice or Your sales receipt, this Plan shall expire upon issuance of a replacement product, check, gift card or voucher. Unless the Plan You purchased is a "Premium Replacement Plan" or a "Premium Repair Plan" as noted on the Declarations Page of this Plan, Your Invoice or Your sales receipt, the total amount that We will pay for repairs made in connection with all claims that You make pursuant to this Plan shall not exceed the purchase price of Your Product, less taxes. In the event We make payments for repairs, which in the aggregate, are equal to the Product purchase price or we replace your Product, we will have no further obligations under this Plan. Unless the Plan You purchased is a "Premium Replacement Plan" IN NO EVENT SHALL THE TOTAL OF ALL CLAIMS OR REPLACEMENTS EXCEED THE ORIGINAL PRICE PAID BY YOU FOR THE PRODUCT, LESS TAXES. If you purchased a Premium Replacement Plan (as noted on the Declarations Page of this Plan, Your Invoice or Your sales receipt): If the cost of a replacement required exceeds the Product Purchase Price (less taxes), we will reimburse You an amount equal to the original Product Purchase Price (less taxes); If You purchase an eligible replacement product, this Plan can continue on the Your eligible replacement product until the Expiration Date of this Plan if You contact us with information about the replacement product.

PLAN TERMS: Power Surge and ADH coverage is DOP coverage. A DOP Plan begins on the date of Product purchase or date of installation by the selling retailer (proof of installation date will be required if different from Product purchase date) and continues for the period of time defined on Your Declarations Page. This Plan is inclusive of the manufacturer's warranty; it does not replace the manufacturer's warranty but may provide certain benefits during the term of the manufacturer's warranty. Actual service coverage under this Plan begins upon expiration of the shortest portion of the manufacturer's original or factory-refurbished parts and/or labor warranty. During the manufacturer's warranty period, any parts, labor, on-site service or shipping costs covered by that warranty are the sole responsibility of the manufacturer. After each portion or all of the manufacturer's warranty expires, this Plan will furnish replacement parts and/or labor necessary to restore Your Product to standard manufacturer's operating condition. Unless You have selected the Premium Replacement or Premium Repair Plan, the coverage under this Plan will end as to each Product (if more than one is listed on the Declarations Page or in Your Invoice or sales receipt) on the first of the following to occur: 1) A replacement of Your Product has been made; or 2) the total value of the service provided equals or exceeds the Product purchase price of the serviced Product; or 3) the Expiration date shown on Your Declarations Page; or 4) the time period for the Term of the Plan has expired. Coverage for the Premium Replacement or Premium Repair Plan will end on the first of the following to occur: the Expiration date shown on Your Declarations Page or the time period for the Term of the Plan has expired.

WHAT IS NOT COVERED: THIS PLAN DOES NOT COVER ANY LOSS, REPAIRS OR DAMAGE CAUSED BY OR RESULTING FROM: (A) ANY EQUIPMENT LOCATED OUTSIDE THE UNITED STATES OF AMERICA; (B) PRE-EXISTING CONDITIONS INCURRED OR KNOWN TO YOU (PRE-EXISTING MEANS A CONDITION THAT WITHIN ALL REASONABLE MECHANICAL OR ELECTRICAL PROBABILITY RELATES TO THE MECHANICAL FITNESS OF YOUR COVERED PRODUCT PRIOR TO PLAN ISSUANCE); (C) IMPROPER PACKAGING AND/OR TRANSPORTATION DAMAGE DURING SHIPMENT TO A SERVICE CENTER OR RELOCATION OF THE COVERED PRODUCT; (D) INSTALLATION, REMOVAL, REINSTALLATION OR IMPROPER INSTALLATION OF COMPONENTS, UPGRADES, ATTACHMENTS OR PERIPHERALS; (E) DAMAGE OR FAILURE CAUSED BY RIOT, NUCLEAR RADIATION, WAR OR HOSTILE ACTION, RADIOACTIVE CONTAMINATION, ETC.; (F) DAMAGE FROM FREEZING OR OVERHEATING; (G) INADEQUATE PLUMBING, ELECTRICAL OR GAS SERVICE; (H) INTERRUPTION OF GAS, ELECTRICAL OR REPAIR TO ANY COMPONENTS WITHIN THE PRODUCT NOT ORIGINALLY COVERED BY THE MANUFACTURER'S WARRANTY OR ARE CONSIDERED EXPENDABLE OR CONSUMER REPLACEABLE ITEMS SUCH AS, BUT NOT LIMITED TO, LAMPS, BULBS, AIR, FUEL, OIL OR WATER FILTERS, LINT SCREENS, TUBES, HOSES, BLADES, NEEDLES, BAGS, BATTERIES, OIL, ACCESSORY CABLES, SEATS, FUEL OF ANY KIND, LP TANKS, GRATES, LAVA ROCKS, BRIQUETTES, SPARK PLUGS, TIRES, WHEELS, CARBURETOR, BRAKES TUBES, HOSES, DRILLS BITS, BRUSHES, GRINDER PADS, DISKS, SANDPAPER, STAPLES; TRIMMER HEADS, MOWER BLADES, FAN BELTS, DRIVE BELTS, SPARK PLUGS, CORDS, WIRING, CABLES, FUSES, KEYPADS, SWITCHES, CONNECTORS, BATTERIES, TONER, RIBBONS, BELTS, DRUMS, DEVELOPER, INK OR INK CARTRIDGES OR ANY OTHER PARTS OR MATERIALS WHICH ARE DESIGNED TO BE CONSUMED DURING THE LIFE OF THE COVERED PRODUCT; (I) COST OF REMOVAL OR DISPOSAL OF THIS PRODUCT IN ORDER TO COMPLY WITH EPA DISPOSAL REQUIREMENTS; (J) COST OF PREVENTATIVE MAINTENANCE, CLEANING, ALIGNMENTS, SEIZED OR DAMAGED PARTS OR OTHER SERVICE RESULTING FROM FAILURE TO MAINTAIN PROPER LEVELS OF LUBRICANTS OR COOLANTS, USING CONTAMINATED, STALE OR IMPROPER FUEL; (K) LIABILITY OR DAMAGE TO PROPERTY, OR INJURY, OR DEATH TO ANY PERSON ARISING OUT OF THE OPERATION, MAINTENANCE OR USE OF THE COVERED PRODUCT; (L) ANY SERVICE EVENTS NOT REPORTED DURING THE TERM OF THE PLAN; (M) INFIDELITY OR DISHONESTY BY YOU OR ANY OF YOUR EMPLOYEES. YOU ARE RESPONSIBLE FOR BACKING UP ALL SOFTWARE AND DATA ON A REGULAR BASIS AND PRIOR TO COMMENCEMENT OF ANY REPAIR. THIS PLAN DOES NOT COVER RESTORATION OF SOFTWARE OR DATA, OR DATA RETRIEVAL TO YOUR COVERED PRODUCT.

Note: This agreement is not a contract of insurance. This is a summary of the Terms and Conditions. Full Terms and Conditions will be provided upon contract purchase.